

What is BitLocker?

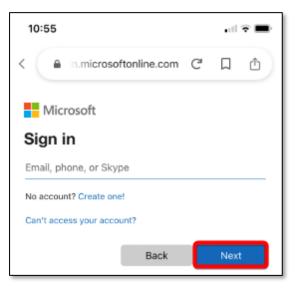
BitLocker is a data protection solution which is integrated to the Windows operating system. Bitlocker ensures data confidentiality and reduces risks in case of theft or loss of a computer. It enables hard drive encryption and blocks the start up sequence if a modification to the material or the bios is detected, which can happen during a Windows update.

If your computer is locked by BitLocker, you must retrieve a recovery key to unlock it.

How to obtain your BitLocker recovery key?

Type the following address into a web browser from your cell phone or other device (you may be prompted for your multi-factor authentication (MFA)): <u>https://aka.ms/aadrecoverykey</u>

+ Once on the Microsoft page, you need to authenticate yourself. Write your CIMA+ email address and click on Next.



+ Add your CIMA+ account *password* and click on *Sign in*.



+ Click on the name of your computer (O-XXXX or P-XXXX) and an option menu will appear.

| Profile |
|---|
| Email: |
| Alternate email: |
| Phone: |
| Office: Longueuil, Longueuil |
| Manage account Change password Edit security info Review terms of use Sign out everywhere |
| Devices & activity |

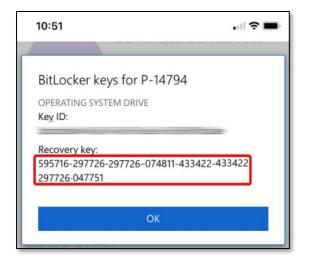
+ Click on **Get Bitlocker keys**.

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| Office: | Longueuil, Longueuil | | | |
| Manage account | | | | |
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| Review terms of use | | | | |
| Sign out everywhere | | | | |
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| | IPhone | | | |
| 口 | P-14794 | | | |
| | Windows | | | |
| | Domain joined | | | |
| | Disable device | | | |
| 2 | Get BitLocker keys | | | |

You might have multiple key IDs under your computer number. Each key ID has a single recovery key associated to it.
Make sure you find the key ID which corresponds to the number written on your computer screen and click on *Show*.

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| BitLocker keys for P-14794 OPERATING SYSTEM DRIVE Key ID: | | | |
| Recovery key: Show | | | |
| ОК | | | |
| | | | |

+ All you have to do now is to manually copy the recovery key number in the box provided on your computer with your keypad.



+ After typing the recovery key number, press *Enter* on your keypad to continue and start Windows.