

What is BitLocker?

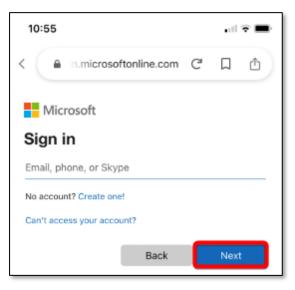
BitLocker is a data protection solution which is integrated to the Windows operating system. Bitlocker ensures data confidentiality and reduces risks in case of theft or loss of a computer. It enables hard drive encryption and blocks the start up sequence if a modification to the material or the bios is detected, which can happen during a Windows update.

If your computer is locked by BitLocker, you must retrieve a recovery key to unlock it.

How to obtain your BitLocker recovery key?

Type the following address into a web browser from your cell phone or other device (you may be prompted for your multi-factor authentication (MFA)): <u>https://aka.ms/aadrecoverykey</u>

+ Once on the Microsoft page, you need to authenticate yourself. Write your CIMA+ email address and click on Next.



+ Add your CIMA+ account *password* and click on *Sign in*.



+ Click on the name of your computer (O-XXXX or P-XXXX) and an option menu will appear.

Profile
Email:
Alternate email:
Phone:
Office: Longueuil, Longueuil
Manage account Change password Edit security info Review terms of use Sign out everywhere
Devices & activity

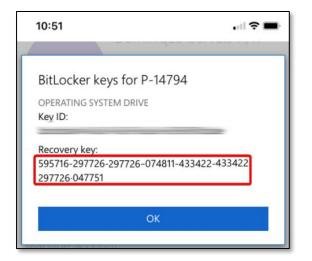
+ Click on **Get Bitlocker keys**.

	230-92			
Email:				
Altern	Alternate email:			
Phone				
Office:	Longueuil, Longueuil			
Manage account				
Change password				
Edit security info				
Review terms of use				
Sign out everywhere				
Devices & activity				
旦	iPhone de D			
	IPhone			
口	P-14794			
	Windows			
	Domain joined			
	Disable device			
2	Get BitLocker keys			

You might have multiple key IDs under your computer number. Each key ID has a single recovery key associated to it.
Make sure you find the key ID which corresponds to the number written on your computer screen and click on *Show*.

10:51			
BitLocker keys for P-14794 OPERATING SYSTEM DRIVE Key ID:			
Recovery key: Show			
ОК			

+ All you have to do now is to manually copy the recovery key number in the box provided on your computer with your keypad.



+ After typing the recovery key number, press *Enter* on your keypad to continue and start Windows.